PROBLEM SOLVING with DMAIC METHODOLOGY

Course description: This training focuses on problem solving techniques following the DMAIC Methodology: *Define*, *Measure, Analyze*, *Improve* and *Control*. Participants will learn to identify problems and opportunities in process and business environments. The 5 steps of the DMAIC methodology will be used to understand the importance of using a problem solving process.

Course Objectives:

- Learn to identify problems and opportunities
- Understand the importance of using a problem solving process
- Learn the 5-step DMAIC process for Problem Solving
- Practice problem solving tools used in the DMAIC process

Course Outline:

- Introduction
- Continuous Improvement Attitude
- Understanding Problems
- DMAIC Process Flow
- The (D)efine, (M)easure, and (A)nalyze Phases
- The (I)mprove & (C)ontrol Phases
- I & C – Back Training
- Project Charter Creation & Workshop Kick-off
- Project Gate Reviews
- Presentations and Findings

Take the first step to a more successful future!
Contact TMAC today for your free mini-assessment.
For more information Call (915) 747-TMAC (8622) Office ● or Email us at
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product overview